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**How do the public and private sectors cooperate  
to ensure effective delivery of veterans  
welfare services ?**

# Introduction

## Presentation of the French combatant world



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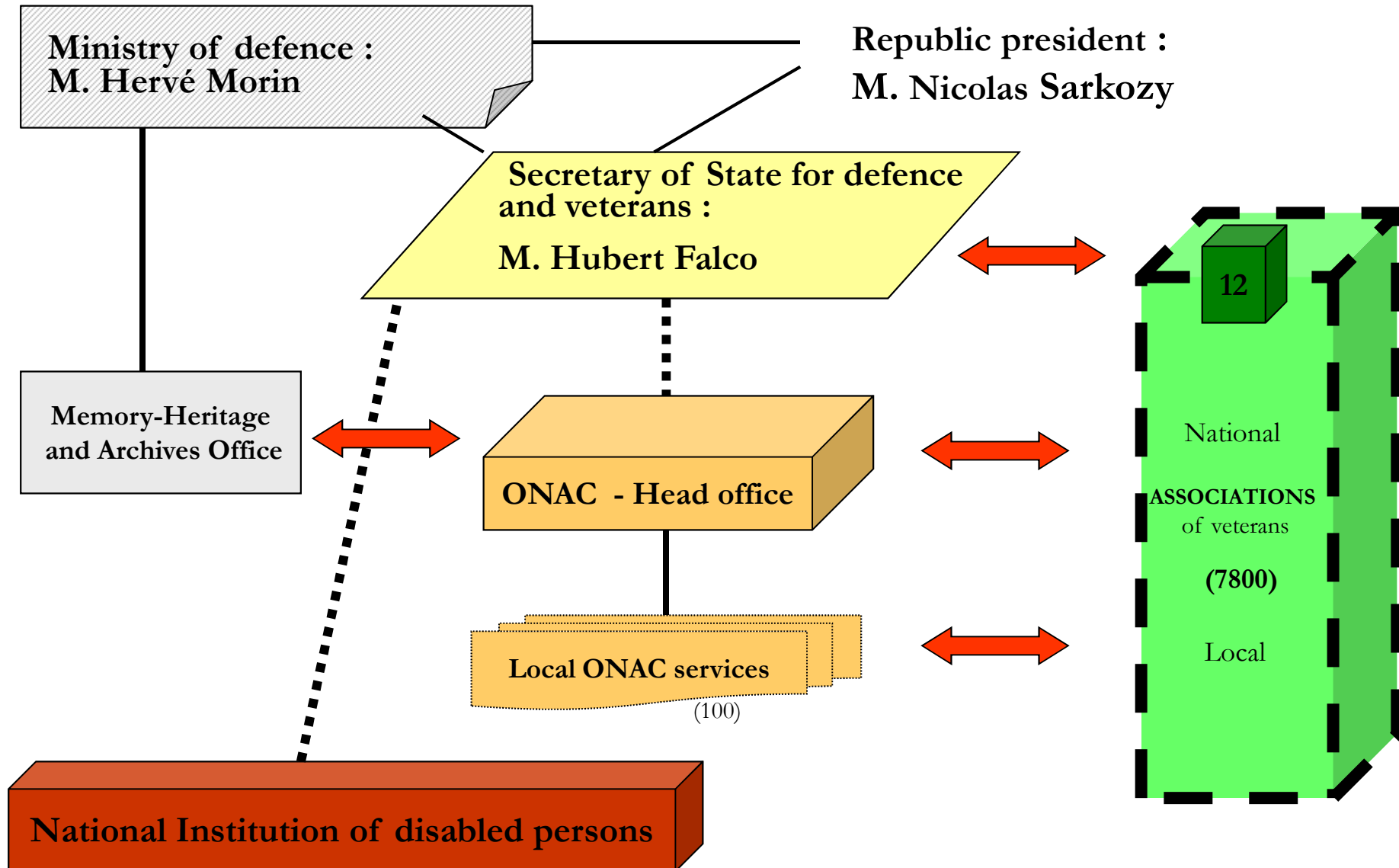
## Presentation of the French combatant world

- An important but decreasing number of pensions (380,000 )
- About **3,5 M** beneficiaries of which 1,5 M war veterans
- A wide network of veterans associations 7800 (by conflict, trade, army branch or intergenerational ...)
- A large partnership with veterans associations
- Health or social benefits are added to benefits of common national health system



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# Organization of the French combatant world



# 1- The cooperation of private and public sectors in delivering services to veterans and war victims

## 1.1 - Presentation of ONAC

- ONAC's missions
- ONAC's structures

## 1.2 - Examples of cooperation public / private

- the communication of ONAC
- solidarity
- nursing homes for elderly
- retraining schools

## 1.3 - The future of ONAC

- the current reform
- the creation of a foundation
- outsourcing programmed maintenance of cemeteries



What are the missions of ONAC nowadays ?

ONAC is in charge of 3 majors missions :

- . recognition and repair
- . solidarity
- . memory



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## Key figures for ONAC - 2009

- 460000 €** Subventions for patriotic associations
- 12 154** Combatant's cards attributed
- 53** Adoptions of orphans « pupilles de la Nation »
- 10559** Financial interventions to support homekeeping and homemakers expenses
- 10 197** Social interventions towards veterans living in foreign countries



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## 1.1 - Presentation of ONAC

ONAC is the coordinated action of several additional structures :

- . a head office
- . a service by department
- . 8 nursing homes
- . 9 schools retraining



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a head office situated in Paris



a service by department



8 nursing homes



9 schools retraining



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## 1.2 - Examples of cooperation public / private

### 1.2.1 - The communication of ONAC

- . a transverse mission in the service of the other missions of ONAC
- . a department of communication which works with private companies for graphism creation, printing or routing documents...



## **An exemple : the mission of transmission of memory**

An objective : pass on the memory of the contemporary conflicts to the young generations

The communication : a support for the good realization of this mission



The private sector :  
an indispensable logistic support



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## 1.2.2 - The mission of solidarity

- . Varied financial interventions adapted to different people : veterans, orphans, widows, victims of war or of terrorism.
- . Financial support : emergency aids, financial participations, refundable loans or advances...
- . A specific help : the « service check » distributed by private companies.



## An exemple : the maintenance at home

. More of services brought to veterans or war victims are realized by private companies : external home help, portorage of meal, remote monitoring...

. ONAC is used to negotiate contracts between veterans and private companies specialised in these services.



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. An administrative assistance : listen to and advice the French combatant world to help him in his diverse relations with public administrations or with private companies.



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### 1.2.3 - Nursing homes for old veterans and their widows



In 2010, there are 8 ONAC nursing homes in France.  
(about 600 beds)



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## Cooperation with private sector for :

- . the catering service,
- . physical and psychological activities (animations),
- . care brought to residents as the hairdresser...



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## 1.2.4 - Retraining schools

. In 2010, there are 9 ONAC's schools of retraining.



. These schools were gradually opened to other publics like civil disabled persons.

. The military in retraining represent only 1,8 % of the public welcomed.



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## Financial care of trainings

. ONAC can pay all or part of the cost of retraining of veterans or war victims.



. Even if the retraining takes place in another establishment than those of ONAC, even if this one is private.



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## 1.3 - The future of ONAC

### 1.3.1 - The current reform

In France, the Government decided to reform all the public administrations. Onac is, too, concerned by this reform :

3 mains axes :

- . ONAC becomes the unique interlocutor of French combatant world.
- . ONAC pursues its modernization.
- . ONAC creates a private foundation to manage its schools and nursing homes.



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## 1.3.2 - The creation of a foundation

### What ?

A foundation – with private statuts - to manage ONAC's nursing homes and schools of retraining

### Why ?

These establishments welcomed more civil persons than veterans or war victims...

Difficulties of management (more flexibility, banking loan...)



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### 1.3.3 - The outsourcing programmed maintenance of cemeteries

. ONAC's new mission with a new structure : a national pole with leaders of geographical sectors.

. But a too big financial cost towards the average available human beings and the surfaces to be maintained...



The solution :  
the outsourcing, with private companies, of the cemeteries maintenance...



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## **2 - Services to French combatant world managed entirely by the State**

### **2.1 - Cultural constraints**

- the partnership with patriotic associations

### **2.2 - Legislative constraints**

- delivery of cards : the recognition of the State
- the compensation : the repair of the State



## 2.1 - Cultural constraints :

### 2.1.1 - The partnership with patriotic associations :

The « paritarisme » or how the State and the major associations of the French combatant world managed together ONAC.

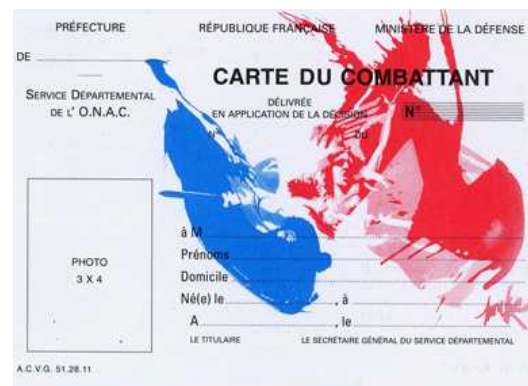


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## 2.2 - Legislative constraints : the Pension code

### 2.2.1 - Delivery of cards : the recognition of the State

With the current reform, ONAC become the unique actor and interlocutor of the French combatant world for its recognition's right.



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## 2.2.2 - The compensation : the repair of the State

The right of repair :  
a fundamental mission who commit the State's responsibility

2 examples :

. measure in favour of the victims  
of nazi persecutions during the  
World War Two.



. measure in favour of the « Harkis » and theirs spouses.



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## Conclusion

Thank you for your attention...



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